

# CarVenience Terms & Conditions

1. Requirement for renting a vehicle from CarVenience are as follows:

- Minimum Age is 23
- Valid Driving License
- Credit Card in the same name as the Driving License (Renter)
- Cash Rentals are possible, please inquire at [info@carveniencearuba.com](mailto:info@carveniencearuba.com)

2. Only the renter of the vehicle as mentioned in the agreement is authorized to drive the vehicle, as well as the person(s) mentioned in the agreement as additional driver(s). In case there is an accident and the driver involved in the accident is not mentioned in the agreement as the renter and/or as additional driver(s) and consequently is not authorized to drive the vehicle, all insurance coverage becomes invalid (lapses) and the customer is completely responsible for all direct and indirect loss.

3. All rates include the mandatory coverage on Aruba, which is Liability and Damage to third parties up to US \$ 50.000 with a deductible of US \$100.00.

4. Optional and at a cost, you can add additional coverage (CDW). With this additional coverage, your responsibility for damages to the vehicle you hired is limited to a maximum of US \$500.00 for the Mini, Economy and Compact Car Class, US \$750.00 for the Intermediate and the Full Size Class, US \$ 1000 for the Premium Class, 4X4's, and Vans. All insurances and/or coverage are ONLY valid with a police report from the scene of the accident. The additional coverage doesn't cover the following situations: "one way" accidents, driving under influence of alcohol or drugs, speeding, hitting rocks or stones, off road driving, damages to third parties exceeding US \$50.000,-

5. No police report from the scene at the accident, no coverage! We do not offer any theft coverage.

6. Please drive carefully, car repair and parts are very expensive on Aruba, in case of an accident and you did not add the CDW, you will be invoiced for the total cost to repair the vehicle, parts, towing, loss of use and any other cost associated with the accident.

6. You are provided with a full tank of gasoline, please return it with a full tank. As everything else on a small island, gas is very expensive, we will charge accordingly for the missing gas plus a service fee of \$ 20

7. In case of an accident call the police at Tel. 911 and our company at Tel. 568-0383 Our employee will gladly help you obtain the necessary information. An accident report needs to be filled out.



8. Mandatory taxes per August 1, 2015 are 1% BAZV (Health Tax) 2.5% BBO (Turnover Tax), \$ 1 per rental (Environmental Levy) and if using the airport facilities to pickup or drop-off a vehicle, parking fees ranging from \$ 2 to \$ 10
9. All vehicles are equipped with a spare tire, jack, jack handle, wheel wrench. The cost to repair a regular flat tire is \$15.00 for car tires, 4X4 and Vans are \$ 25. We can always assist with a flat tire at no cost. Customer is responsible for the cost to replace a damage tire!
11. Please do not remove our company sticker, it will result in a charge of \$10.00 for each sticker. We only have one on each car!
12. Return the vehicle as agreed. If there is any change about time, date or place notify us at Tel. 568-0383 or at [info@carveniencearuba.com](mailto:info@carveniencearuba.com)
14. We understand that the car will be returned dirty, but please be aware that excessive dirty vehicles are subject to a cleaning fee of US \$50.00. Please do not eat in the vehicles.
15. Please do not go off road with our passenger cars. Any damage that occurs to the vehicle will be on your account. Towing services in a remote spot can be very expensive, they can range from \$500.00 and go up to a maximum of \$1000.00. Towing service need to be paid directly to the towing company at the time of service.
16. The customer is at all times directly responsible to CarVenience for all damages, including water damage for convertible vehicles. The customer declares to pay these damages before leaving the island.
17. The customer gives CarVenience the power of attorney to use any credit card or company card if necessary to pay for all damages.
18. I understand that declining the C.D.W. or not acting in accordance with the rental agreement and the additional conditions. I am responsible for any and all loss, damage, towing etc. of the vehicle regardless of the question of who is to blame.
19. My responsibility will not exceed the full value of the vehicle at the time it is lost or damaged plus actual towing, storage and survey fees and a reasonable charge for time loss.
20. Customer understand that any agreement I have with Diners, Discover, Visa, MasterCard or my insurance in reference to the covering for damage, towing, loss etc. to the rented vehicle is between me and Diners, Discover, Visa, MasterCard or my insurance.
21. At all times, I will be directly responsible to "CarVenience" for all damages, loss etc. of the rented vehicle and hereby I authorize "CarVenience" to charge my Credit Card with the respective amount to pay, whether on the same moment after leaving the island.